

MACIEJ GŁOWNIA

BUSINESS ANALYST | SOFTWARE ENGINEER

PERSONAL PROFILE

Business Analyst:

- Delivering effective business solutions by managing the entire process, from requirements gathering to production.

Software Development:

- Java/Groovy using Spring Boot,
- Android development with Kotlin.

WORK EXPERIENCE

Business Analyst

Billtrust, Remote | Mar 2025 - now

- Requirements Documentation – Capturing and documenting functional requirements, technical specifications, and template designs to effectively address customers' business needs,
- Product Expertise – Delivering in-depth knowledge of product features and functionality to bridge gaps between technical capabilities and business requirements,
- Data Analysis & Mapping – Reviewing and validating complex data files, mapping documents, and customer specifications, ensuring accuracy, adherence to best practices, and smooth implementation,
- Technical Guidance – Evaluating and articulating Billtrust's technical capabilities to recommend optimal solutions tailored to customer needs,
- Customer Consulting – Advising customers on strategic approaches to maximize user experience and meet their unique business goals.

Stack: Jira, Confluence, M365, Miro, draw.io, SQL, Filezilla, AWS.

Business Analyst / Software Engineer


XTM-XTRF, Remote | Jun 2023 - Feb 2025


- **Business Analysis**
 - Collected and documented functional requirements, technical specifications, and template structures to meet customer business needs effectively while ensuring project alignment,
 - Authored comprehensive technical specifications, detailing system components from inception to completion,
 - Prepared test cases and user stories.
- **Development**
 - Designed and implemented Spring Boot apps using Java/Groovy,
 - Created and maintained Groovy scripts,
 - Customized frontends with JavaScript and Angular.
- **Testing**
 - Applied Behavior-Driven Development (BDD) practices with Spock
 - Developed and utilized an internal tool (TF), for automated testing,
 - Conducted endpoint testing using clients such as Postman.
- **Team Support & Workflow Optimization**
 - Created Bash scripts to improve team workflows and do automation,
 - Guiding and supporting new colleagues.


Stack: Java, Groovy, JavaScript, HTML, XML, Git, REST API, GCP, Miro, draw.io, Jenkins, Jira, Confluence, Coda.



CONTACT

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 Cracow, Poland



SKILLS / TOOLS

- UML
- BPMN
- REST API
- SQL
- JSON
- XML
- Java
- JavaScript
- Git
- CI/CD
- Bash Scripting
- AWS
- GCP
- draw.io
- Miro
- Postman
- Jira
- Confluence

SOFT SKILLS

- Communication
- Collaboration
- Adaptability
- Problem-Solving
- Empathy

LANGUAGES

- Polish - native
- English - B2/C1

Software Engineer, Associate

Infor, Remote | May 2022 - Jun 2023

- **Analysis/ PoC**
 - Prepared Proof of Concepts (PoC) of the ERP app modules, according to stakeholders' needs.
- **Development**
 - Implemented Kotlin-based functionalities for mobile app modules, ensuring alignment with Figma designs,
 - Developed Proof of Concepts (PoC) to demonstrate working application components.
- **Testing**
 - Conducted comprehensive testing, including Unit Tests, End-to-End (E2E) Tests, and UI Tests,
 - Performed manual testing on both emulated and physical devices to validate application performance and functionality.

Stack: Java, Kotlin, Android, REST API, AWS [IAM, S3, Amplify], Firebase, Gradle, Figma, Miro, Postman, Jira, Confluence.

IT Support Specialist

Capgemini, Cracow | Feb 2022 - Apr 2022

- **Technical Support**
 - Provided remote and telephone support for clients' networks and applications, ensuring minimal downtime and seamless operations,
 - Resolved service requests related to various technologies, including workstations, servers, printers, networks, hardware, and software,
 - Delivered 24/7 emergency support for critical maritime transport systems, ensuring operational continuity.

Skills: Communication, Customer Service, Support IT, ServiceNow, AD.

PERSONAL PROJECTS



Programming Exploration

- Explore my GitHub portfolio to view a variety of projects showcasing my programming journey and researching different areas of software development,
- Each project is thoroughly documented with detailed README.md files, offering insights into the purpose, implementation, and outcomes of the work.



My Own Website and Blog

- Let me invite you to learn more about me and my projects on my website - please just click on the yellow bulb to explore.



Soft Skills Matter

- Pet Sitter and Dog Trainer: Specialized in addressing challenging behavioral cases in dogs,
- Developed strong collaboration and communication skills through working with pets and their owners, fostering understanding and solutions.

CERTIFICATES

- [Writing Effective Requirements and User Stories](#)
- [UML: Complete Guide](#)
- [BPMN for BA](#)
- [MongoDB](#)
- [Jenkins & CI/CD](#)
- [EF SET English](#)
- [OO Design](#)
- [Spring Boot 3](#)
- [RESTFUL APIs using Kotlin and Spring Boot](#)

EDUCATION

- Jagiellonian University
 - Postgraduates in Evidence Law
 - Masters in National Security

INTERESTS

- Stoic live approach
- Dogs
- Playing instruments

GDPR

I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).